

The laundry room and powder room are completed! Everything looks great. Everyone who came to work in my house was courteous and professional. Thank you very much.

S. MacDonald, 2009

John, the cleaners and Warren for the Duct cleaning were in to complete the balance of the work. Thank you and your company for the great service and working around both of our busy schedules. The workers you sent were courteous and professional and please feel free to reference us for full recommendations and referrals. Great job!

The Jollimores, February 2009

Just a short note to thank you and your team for the nice stone work and repairs that you completed at my house earlier this week.

It's not very often that I have seen the level of responsiveness, good communication, and then professional and caring workmanship that I experienced with the project that your firm completed for me.

I would like to especially recognize Kelly's wonderful telephone manners, the exceptional cooperation and workmanship of your team that did the work, and finally the feeling that I was treated with a fair price for an exceptional job.

Based on my experience, it's clear to me that your company has instilled the right values and culture with your employees. They usually are the ones directly responsible for the overall success of a company.

Should any of your potential clients require a reference, please feel free to point them my way.

L. Rodrigues, July 2008

Your guys did a fantastic job! Thank you!

S. Maliteare, October 2008

Very nice people in your company.

B. McDonald, October 2008

Really appreciate the work done...looks awesome! Tell the guys they did a great job for me.

J. Stein, October 2008

Sorry I missed you the other day. I did want to say thank you and let you know that several neighbours have been by to inspect your work and take your number.

M. Pelshea, September 2008

The chimney looks great, looking forward to the front of the house.

P. Levesque, September 2008

Mike and Jim did a great job. I was very impressed with their personalities and the quality of workmanship. P.S. I would have no hesitation in referring business to you!

C. Reed, September 2008

Good crew – nice job – looks good, thanks.

R. Jones, July 2008

Great job. Happy to refer you anytime, thanks.

B. Harrington, May 2008

Thanks very much for a nice job. Your workmen were courteous, tidy and polite – we would recommend you and/or use your company again.

F. Evans, May 2007

The neighbour was surrounded by workmen today. The house behind her (with the pool) was having some bushes trimmed. She said she had never heard such foul-mouthed people in bad humour. On the other hand your workers were cheery and upbeat...obviously, they enjoy their work. She said it was a pleasure to have them in our 'hood.

L. Walsh, April 2008

Thanks for the wonderful job!

J. Kolarich, April 2008

To Our Awesome Cleaning Crew,

Thank you for all of your hard work and support during the past couple of weeks. We wish all of you much joy for the Christmas Season and health and prosperity for the New Year.

Have lunch on us! Enjoy!!

Best wishes,

The Fosters, December 2007

I would like to pass along some very positive feedback from Todd. I just got off the phone with him. He has absolutely praised ServiceMaster and your staff. He said that everyone has been very accommodating, people are quick to respond and his calls are answered immediately. He thanked me for setting him up with ServiceMaster. Great job and hats off to everyone involved.

H. Barrett, CIP Claims Representative, 2007

Spoke to Mrs. Luxton yesterday and she could not say enough about the EXCELLENT service EVERYONE provided for them. The repairs were completed...they were quite pleased with the results and when you and insured met to go over the final little bits to be done...you showed up got them done and out of there. Insured stated she has your customer satisfaction questionnaire and no doubt she will have lots of good things to say. This is a perfect file...not ne call from the insured other than to say how pleased they were. Thank you.

P. Encil, Adjuster, 2007

No words or gift are enough to express how much we appreciated all your help. That it is your job is a given – that you showed such kindness and caring is not, that comes from the heart. From our hearts, we thank you for bringing calm to a difficult time!

The Williamson, 2007

...Extremely happy with ALL THE CREW MEMBERS that did work at my home. They were very professional. I am very pleased on how well they acted in my home and how well they spoke to me...the people treated me like a human being and I am very pleased on that...THANK YOU ALL FOR A GREAT JOB!!!!!!

D. Smith, 2007

Just thought I'd let you know that I received a phone call from the insured, J. Pavan, and he is absolutely thrilled with the level of service he is receiving during his emergency...did an amazing job. [ServiceMaster] were on site today and did an amazing job. They were courteous, nice, neat and clean and he wanted me to make sure their superiors were notified about how great of a job they did today. He is very happy with us at this time. Great job guys!!

I. Brown, 2007

Unfortunately, during the summer of 2003 disaster struck our home with a very serious house fire. ServiceMaster was there right away; professional and empathetic while taking control of a situation when we were at a loss...were impressed by their ability to complete all work assigned in a professional and timely manner with above standard trades people. We are happy to say our home was completely restored to its normal state and are very satisfied with their work...[would] recommend them highly for any restoration needs of your home.

The Peca, 2005

Yesterday, we received a very nice letter from our insured Mrs. Donaldson. It is certainly a treat to receive such a letter as it seems so seldom the opportunity arises to be thanked by a customer for service rendered. We pass this letter on to you and it is not necessary to return same.

R.J. Yates, Morden & Helwig Ltd., 1965

It must be mentioned how pleased we are with the prompt, efficient service we have received from ServiceMaster. Their work was very well done and by courteous co-operation at all times. We have personal problems throughout (my wife broke an ankle) and they "took it in their stride". We thank them, and feel that they are worthy of any jobs you may have for them.

D.G. Tait, Morden & Helwig Ltd., 1965

